

# How Artificial Intelligence changes work in Europe

‘PATHS 2 INCLUDE’ is a project that studies:

- Why some people are left out of jobs;
- How to make work fairer for everyone.



The project was made thanks to money from the European Union.

Among others, our study looked at how Artificial Intelligence makes it harder for some people to keep their jobs.

## What Artificial Intelligence is

Artificial Intelligence is technology that makes devices and programmes do tasks like humans.

For example, they may:

- Chat with us and answer questions;
- Translate text from one language to another;
- Make decisions based on the information we give them.



Today, this kind of technology is used in many jobs. It often does work that people used to do. Many people may lose their jobs because of this.

## How Artificial Intelligence affects jobs

In our study, we checked how much Artificial Intelligence affects people's jobs.

What we find out is that people are at higher risk of losing their jobs:

- When Artificial Intelligence is used in their job and
- When they do not know how to use such technology.



Women and older workers are at higher risk of losing their jobs.

Even people who are normally not at risk of losing their jobs, like people who have good studies and skills, can now be at risk due to Artificial Intelligence.

## How to make things better

To help people keep their jobs, it is important to:

- Train them to know how to work with technology;
- Help older people learn new skills and work longer;
- Helping everyone adapt to the changes technology brings to their work.